



TWIN VALLEY

CUSTOMER PROPRIETARY NETWORK INFORMATION

Under federal law you have the right to, and we have the duty to, protect the confidentiality of your telecommunications service information. This information includes the type, technical arrangement, quantity, destination, and amount of use of telecommunications services and related billing for these services. Twin Valley may use this information, without further authorization by you, to offer you services of the type you already purchased and the full range of products and services available from Twin Valley that may be different from the type of services you currently buy. In addition to local telephone services, Twin Valley services include long distance, cloud phone, high-speed internet, and monitored security. Use of your information as described in this notice will permit us to offer you a package of services tailored to your specific needs. **NO INFORMATION IS EVER SOLD, RENTED, OR GIVEN TO ANOTHER PARTY** unless required by law or unless that company is transacting business on your behalf. No action by you is necessary to permit us to use your information as described in this notice. If you wish to restrict Twin Valley's use of your information to offer services different from the type of services you currently buy from us, please register your request by calling us at 800.515.3311 within 30 days of receipt of this notice. You may change your decision at any time and your decision will remain valid until you tell us otherwise. Whatever you decide will not affect our provision of service to you. If you have any questions, please call a customer service representative at 800.515.3311.