

Your Bill, Simplified.

At Twin Valley, we are continuously working to innovate, improve our processes, and use the latest technology to offer you the best possible experience. Your bill is easy to read, with the most important information at the top. Let's break down your new bill in more detail.

Account Summary

A concise listing of previous account history, including recent balances, payments, credits and additional charges.

Page 1 of 2
Billing Inquiries: 800.515.3311

Account Summary	
Account Number	10000000-1
Invoice Number	10000000
Bill Date	Oct 01, 2023
Due Date	Nov 15, 2023
Previous Balance	\$ 0.00
Adjustments	\$ 0.00
Payments Received	\$ 230.31
Current Charges	\$ 230.31
Amount Due	\$ 230.31

Balance Forward	
Previous Bill	\$ 230.33
Payment made on Sep 11	\$ 230.33cr
Total payments through Sep 23	\$ 230.33cr
Balance Before Current Charges	\$ 0.00

Service Summary		Taxes	Subtotal
	Adj	Surcharges	Fees
Pulse 3 Credit Bundle			
Residential Phone	14.70	15.83	194.56
Residential Broadband Fiber	14.70	1.53	16.23
Residential Broadband Fiber	11.99	0.90	12.89
Maintenance	6.00	0.63	6.63
	211.42	18.89	230.31

Service Summary

A simplified breakdown of charges across all of your services.

Payment must be received in our office no later than Nov 15, 2023, to avoid being disconnected. If service is disconnected, reconnection fees will apply.

Thank you for your business!

Visit ebill.twinvalley.com/ebpp to view and pay your bill online.

Twin Valley • 618 6th St, Clay Center KS 67432 • 112 S Lee, Clearwater, KS 67026

Account or billing questions? Contact us: Call 800.515.3311 or Text 620.594.5555 (M-F 9a-5p) • twinvalley.com/contact

Message Center

Important information about your account, or changes and events that may be taking place.

Remittance Information	
Account Number	10000000-1
Invoice Number	10000000
Bill Date	Oct 01, 2023
Due Date	Nov 15, 2023
Amount Due	\$ 230.31
Amount Enclosed:	\$ SAMPLE BILL

Remittance Information

Return this section with your payment. Be sure the address shows in the return envelope window.

Please include account number on your check and make payable to Twin Valley Telephone. Payments received after Sep 23, 2023, are not included.



Charge Detail

This area on this page contains the itemization by account. It will include one-time fees, services added, specific charges and taxes. This section may require additional pages depending on the account, calls placed or services rendered.

Charge Detail	
Total Amount Due	\$ 230.31

Pulse 3 Credit Bundle	
Bundled Services (Oct 01 - Nov 15)	\$ 187.73
Phone Service for 785-444-5555	
Residential Local Access for 785-444-5555	\$ 29.99
Residential Broadband Fiber	
Priority Local Fiber Upgrade up to 100 Mbps	\$ 120.99
Streaming TV	
Streaming TV - Plus	
Taxes, Fees, and Surcharges	
111 Metropolitan County	0.80
Federal Excise Tax 3%	0.56
Kansas State Sales Tax 6.5%	7.54
Kansas Universal Service Fee 29.2%	7.74
Kansas State Sales Tax 6.5%	2.81
Kansas Universal Service Fee 11.17%	1.20
Metropolitan County Tax 1%	0.08
TV FCC Regulatory Fee	
Total for Pulse 3 Credit Bundle	\$ 194.56

Residential Phone (785-444-5555)	
Recurring Charges (Oct 01 - Nov 15)	6.50
End User Residency	2.20
Access Recovery Charge-Residence	6.00
Caller ID	0.00
Long Distance - 100 Minutes	0.00
Taxes, Fees, and Surcharges	
Federal Excise Tax 3%	0.44
Kansas State Sales Tax 6.5%	0.95
Metropolitan County Tax 1%	0.14
Total for 785-444-5555	\$ 16.23

Residential Broadband Fiber	
Recurring Charges (Oct 01 - Nov 15)	11.99
Managed WiFi	0.00
Additional Access Point	
Taxes, Fees, and Surcharges	
Federal Excise Tax 3%	0.78
Kansas State Sales Tax 6.5%	0.12
Metropolitan County Tax 1%	
Total for Residential Broadband Fiber	\$ 12.89

Maintenance	
Recurring Charges (Oct 01 - Nov 15)	6.00
Inside Wire Maintenance	

Maintenance	
Taxes, Fees, and Surcharges	
Federal Excise Tax 3%	0.18
Kansas State Sales Tax 6.5%	0.39
Metropolitan County Tax 1%	0.06
Total for Maintenance	\$ 6.63

Twin Valley Long Distance					
Date	CT	Place	Number	Min	Time Amt
Aug-28	DR	TO FRANKFORT	KS (785) 222 4444	1:0	8:05 AM 0:00
Aug-28	DR	TO FRANKFORT	KS (785) 222 0333	2:0	10:58 AM 0:00
Aug-28	DR	TO OREGA	KS (785) 888 1111	2:0	9:16 AM 0:00
Aug-28	DR	TO OREGA	KS (785) 888 1111	1:0	12:28 PM 0:00
Aug-28	DR	TO MANHATTAN	KS (785) 333 6666	1:0	8:18 AM 0:00
Aug-28	DR	TO LAWRENCE	KS (785) 777 5555	1:0	8:24 AM 0:00
Aug-28	DR	TO OREGA	KS (785) 888 1111	1:0	4:38 PM 0:00
Aug-28	DR	TO MANHATTAN	KS (785) 333 6666	1:0	7:46 PM 0:00
Aug-28	DR	TO FRANKFORT	KS (785) 222 4444	1:0	8:42 AM 0:00
Sep-05	DR	TO OREGA	KS (785) 888 1111	1:0	8:32 AM 0:00
Sep-05	DR	TO WARREN	KS (785) 555 9999	4:0	6:41 PM 0:00

Your First Bill Is Likely To Be Larger

Your first bill reflects charges in advance for the current month. Since this is your first bill, you may also have pro-rated charges for services received last month. Think of it as "catching up" on your bill. This sample includes 45 days of service.

100 Minute Free (785-444-5555)			
Charges	Allowed	Used	Amount
100 Minutes Free	100 min	17 min	0.00
Total for 785-444-5555			\$ 6.00

Our Pledge

Our goal is to be your lifelong broadband and communications provider, and we are committed to serving rural Kansas families and communities. We pledge to provide:

- Reliable Broadband Network
- Best Value for Internet
- Local, Hometown Customer Service
- Community Outreach



TWIN VALLEY

800.515.3311 | twinvalley.com